

24-Hour QuikLine Phone Banking: (804) 560-5600 or (800) 285-1096

Listen carefully to the voice prompts.

1 ACCOUNT INFORMATION

- ① Checking
 - 1 - Repeat current balance
 - 2 - Account history
 - 3 - Specific check inquiry
 - 4 - Deposit history
 - 5 - Request withdrawal by check
- ② Savings
 - 1 - Repeat current balance
 - 2 - Account history
 - 3 - Deposit history
 - 4 - Request withdrawal by check
 - 5 - Dividend paid
- ③ Certificates & IRAs
 - 1 - Account information
 - 2 - Account history
- ④ Loans
 - 1 - Installment loan
 - 2 - Line of credit or equity line
 - 4 - Savings secured loan
- ⑤ Tax Information

2 TRANSFER FUNDS & PAYMENTS

- ① From Checking to:
 - 1 - Checking
 - 2 - Savings
 - 3 - Certificate
 - 4 - IRA
 - 5 - Loan
 - 6 - Mastercard®
- ② From Savings to:
 - 1 - Checking
 - 2 - Savings
 - 3 - Certificate
 - 4 - IRA
 - 5 - Loan
 - 6 - Mastercard®
- ③ From Line of Credit or Equity Line to:
 - 1 - Checking
 - 2 - Savings
 - 3 - Certificate
 - 4 - IRA
 - 5 - Loan
 - 6 - Mastercard®

3 CREDIT CARD INFORMATION

5 LOCATIONS AND HOURS

6 CHANGE PERSONAL IDENTIFICATION NUMBER (PIN)

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- Press ⑨ to back up to a previous menu
 - Enter dollar amounts as \$\$\$\$¢¢ (no decimals)
 - Press # to end the call