24-Hour QuikLine Phone Banking: 
(804) 323-2000 or (800) 285-1096

Listen carefully to the voice prompts. Enter your member number and PIN when requested.

1 ACCOUNT INFORMATION

1 Checking
   1 - Repeat current balance
   2 - Account history
   3 - Specific check inquiry
   4 - Deposit history
   5 - Request withdrawal by check

2 Savings
   1 - Repeat current balance
   2 - Account history
   3 - Deposit history
   4 - Request withdrawal by check
   5 - Dividend paid

3 Certificates & IRAs
   1 - Account information
   2 - Account history

4 Loans
   1 - Installment loan
   2 - Line of credit or equity line
   4 - Savings secured loan

5 Tax Information

2 TRANSFER FUNDS & PAYMENTS

1 From Checking to:
   1 - Checking  2 - Savings  3 - Certificate
   4 - IRA      5 - Loan      6 - Mastercard®

2 From Savings to:
   1 - Checking  2 - Savings  3 - Certificate
   4 - IRA      5 - Loan      6 - Mastercard®

3 From Line of Credit or Equity Line to:
   1 - Checking  2 - Savings  3 - Certificate
   4 - IRA      5 - Loan      6 - Mastercard®

3 CREDIT CARD INFORMATION

5 LOCATIONS AND HOURS

6 CHANGE PERSONAL IDENTIFICATION NUMBER (PIN)

• Press 9 to back up to a previous menu
• Enter dollar amounts as $$$.### (no decimals)
• Press # to end the call

Information is current as of 1/17.