

24-Hour QuikLine Phone Banking: (804) 323-2000 or (800) 285-1096

Listen carefully to the voice prompts. Enter your member number and PIN when requested.

1 ACCOUNT INFORMATION

1 Checking

- 1 - Repeat current balance
- 2 - Account history
- 3 - Specific check inquiry
- 4 - Deposit history
- 5 - Request withdrawal by check

2 Savings

- 1 - Repeat current balance
- 2 - Account history
- 3 - Deposit history
- 4 - Request withdrawal by check
- 5 - Dividend paid

3 Certificates & IRAs

- 1 - Account information
- 2 - Account history

4 Loans

- 1 - Installment loan
- 2 - Line of credit or equity line
- 4 - Savings secured loan

5 Tax Information

2 TRANSFER FUNDS & PAYMENTS

1 From Checking to:

- 1 - Checking
- 2 - Savings
- 3 - Certificate
- 4 - IRA
- 5 - Loan
- 6 - Mastercard®

2 From Savings to:

- 1 - Checking
- 2 - Savings
- 3 - Certificate
- 4 - IRA
- 5 - Loan
- 6 - Mastercard®

3 From Line of Credit or Equity Line to:

- 1 - Checking
- 2 - Savings
- 3 - Certificate
- 4 - IRA
- 5 - Loan
- 6 - Mastercard®

3 CREDIT CARD INFORMATION

5 LOCATIONS AND HOURS

6 CHANGE PERSONAL IDENTIFICATION NUMBER (PIN)

- Press **9** to back up to a previous menu
- Enter dollar amounts as \$\$\$\$ (no decimals)
- Press **#** to end the call